

Position:

Thrift Books is looking for a book lover who is also an experienced **UX Designer** that can help make the process of finding and buying books easy and fun on thriftbooks.com, whether the customer is on their phone, tablet, or desktop.

Company:

Based in Seattle, Washington, Thrift Books is the premier eCommerce retailer of used books in the world. Our talented teams, proprietary process and software allow us to put quality, affordable books into the hands of those who love to read. For more than a decade, Thrift Books has experienced explosive growth and has grown out of Seattle, WA into a nationwide presence across the United States. Committed to literacy and environmental sustainability, Thrift Books saves over 160 million books from landfills each year and uses packaging that is 100% recyclable.

Thrift Books is an equal opportunity employer and offers competitive compensation and benefits.

Position Description:

This position reports to the VP of Marketing and will be responsible for improving the customer experience on thriftbooks.com. The ideal person will leverage their understanding of usability testing and interface design to create simple, intuitive web pages and app user flow design that drive engagement and increase conversion on the site across all device types. A deep focus on the customer is key to being successful at Thrift Books.

Core Accountabilities:

- Refine existing processes by conducting usability tests to optimize site features
- Create and iterate on designs for new functionality from concept creation, mock-ups, to wire-frames while partnering closely with the development team, marketing, and creative
- Monitor customer feedback, site metrics, and other data as appropriate to determine testing priorities

Knowledge, Skills & Abilities:

- Love books
- Expert level understanding of UX design best practices
- Proven ability to make data driven decisions
- Deep familiarity with usability testing and A/B/n testing

Education/Experience Desired:

- 5+ years in UX Design
- Bachelor's degree or equivalent